

SUSTAINABILITY REPORT 2026

INFINITY8 Corporate Services Sdn Bhd





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ABOUT INFINITY8

Founded in 2017, **INFINITY8 Corporate Services Sdn. Bhd.** is a Malaysian flexible workspace and business solutions provider focused on creating collaborative, innovative, and community-driven work environments. What began as a small coworking space has grown into a multi-location workspace ecosystem serving startups, SMEs, enterprises, and multinational corporations across Malaysia.

INFINITY8 provides flexible workspace solutions designed to support evolving workplace trends and modern business needs, while fostering productivity, collaboration, and meaningful business connections within its communities. Beyond its workspace ecosystem, INFINITY8 also offers Talent Solutions through its One-Stop HR Services, providing recruitment, payroll administration, and Employer of Record ("EOR") services to help businesses streamline workforce management and support business expansion. Together, these integrated solutions enable organisations to operate, grow, and manage talent more efficiently.



13

WORKSPACE LOCATIONS ACROSS MALAYSIA

The Company serves a diverse customer base comprising entrepreneurs, startups, SMEs, regional businesses, and multinational corporations across various industries.

JOHOR BAHRU

8

- INFINITY8 Desa Tebrau
- INFINITY8 Mount Austin
- INFINITY8 Reserve Eco Palladium
- INFINITY8 Reserve JBCC
- INFINITY8 Medini Iskandar
- INFINITY8 Reserve Mid Valley Southkey
- Kongsu Work by INFINITY8
- INFINITY8 Reserve Central Park

Subsequent event:

By 9th March 2026, INFINITY8 had opened the **INFINITY8 Reserve IIB** workspace location in Johor, Malaysia.

KUALA LUMPUR & SELANGOR

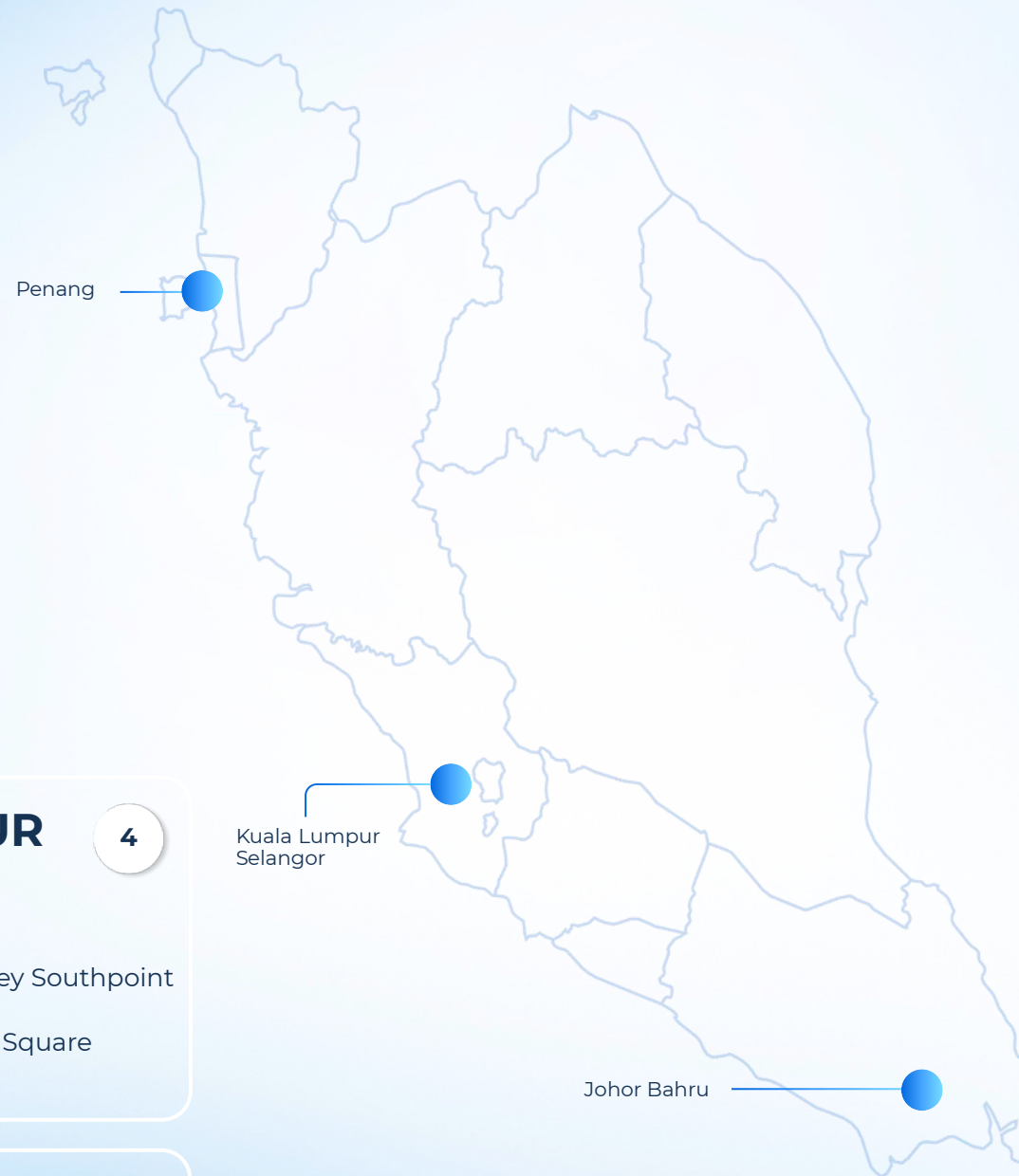
4

- INFINITY8 MyTOWN
- INFINITY8 Reserve Mid Valley Southpoint
- INFINITY8 Reserve TRX
- INFINITY8 Reserve Sunway Square

PENANG

1

- INFINITY8 Reserve George Town





ABOUT THIS REPORT

This Sustainability Report ("the Report") presents the sustainability performance, initiatives, and commitments of INFINITY8 Corporate Services Sdn. Bhd. ("INFINITY8" or "the Company") for the reporting period from 1 February 2025 to 31 January 2026 ("FY2026"), and covers the Company's business operations and activities across its 13 workspace locations in Malaysia, including Johor Bahru, Kuala Lumpur, Penang, and Selangor, unless otherwise stated.

This is INFINITY8's first Sustainability Report and has been prepared with reference to the following reporting frameworks and guidelines:

- **Global Reporting Initiative ("GRI") Standards**
- **Bursa Malaysia Sustainability Reporting Guide (3rd Edition, 2022)**
- **United Nations Sustainable Development Goals ("UN SDGs")**

The Report aims to provide stakeholders with an overview of INFINITY8's sustainability initiatives, ESG-related practices, and key disclosures relevant to the Company's operations, while supporting greater transparency and strengthening the Company's sustainability reporting journey.

As part of our ongoing sustainability journey, certain quantitative data and disclosures may be limited due to the development stage of our ESG reporting processes. INFINITY8 remains committed to enhancing the completeness, consistency, and quality of future sustainability reporting.



INDEPENDENT ASSURANCE

This Sustainability Report has not undergone external independent assurance. However, the disclosures and sustainability data presented have been reviewed and validated by the Board of Directors and the respective responsible data owners to ensure accuracy and reliability.

FEEDBACK AND CONTACT

We value feedback from our stakeholders as it supports our continuous improvement journey in sustainability reporting and ESG performance.

For inquiries or feedback regarding this Report, please contact:



Quality, Compliance and Certification Department
infohr7@infinity8.com.my



ENGAGING OUR STAKEHOLDERS

We recognise that meaningful engagement with our stakeholders is essential in supporting sustainable business growth and long-term value creation. We actively engage with stakeholders to better understand their expectations, address key concerns, and strengthen our relationships through open communication and collaboration.

Key Stakeholders	Areas of Interest	Methods and Frequency of Engagement	Our Approach
Employee	- Employee wellbeing and engagement - Career development and training - Fair workplace practices - Diversity and inclusion	★ Town hall meeting ◆ Employee performance reviews ◆ Employee engagement activities and celebrations ● Internal employee meeting ● Internal employee trainings	- Foster a supportive and inclusive workplace culture - Encourage continuous learning and employee wellbeing - Maintain open communication and employee engagement
Workspace Members and Tenants	- Workspace comfort and accessibility - Community engagement - Business networking opportunities - Customer experience	● Daily operational interactions ▲ Customer feedback survey ▲ Community and networking events	- Create collaborative and comfortable workspace environments - Foster meaningful business connections and positive member experiences
Clients and Customers	- Service quality and responsiveness - Workspace comfort and safety - Customer experience - Data privacy and security	● Ongoing business engagements and meetings ◆ Customer feedback and satisfaction surveys ▲ Project and operational discussions	- Deliver reliable and high-quality workspace experiences - Maintain professionalism and transparency - Continuously improve customer experience and service quality
Business Partners, Vendors and Suppliers	- Fair procurement practices - Business continuity - Ethical business conduct - Partnership growth	▲ Vendor engagements and operational coordination ▲ Business collaborations and meetings	- Maintain ethical and collaborative business relationships - Support operational reliability and service quality - Encourage responsible business conduct
Regulators and Authorities	- Regulatory compliance - Governance and legal adherence - Workplace and building safety requirements	▲ Regulatory submissions and inspections ▲ Compliance reviews and official communications	- Ensure compliance with applicable laws and regulations - Strengthen governance and compliance practices
Local Communities	- Entrepreneurship and business networking - Community wellbeing - Sustainability awareness - Local business opportunities	▲ Community events and networking sessions ▲ Collaborations with local partners, NGOs and business communities ▲ CSR and engagement initiatives	- Support collaborative business ecosystems and local entrepreneurship - Foster meaningful community engagement and positive social impact

● On-going

▲ As Needed

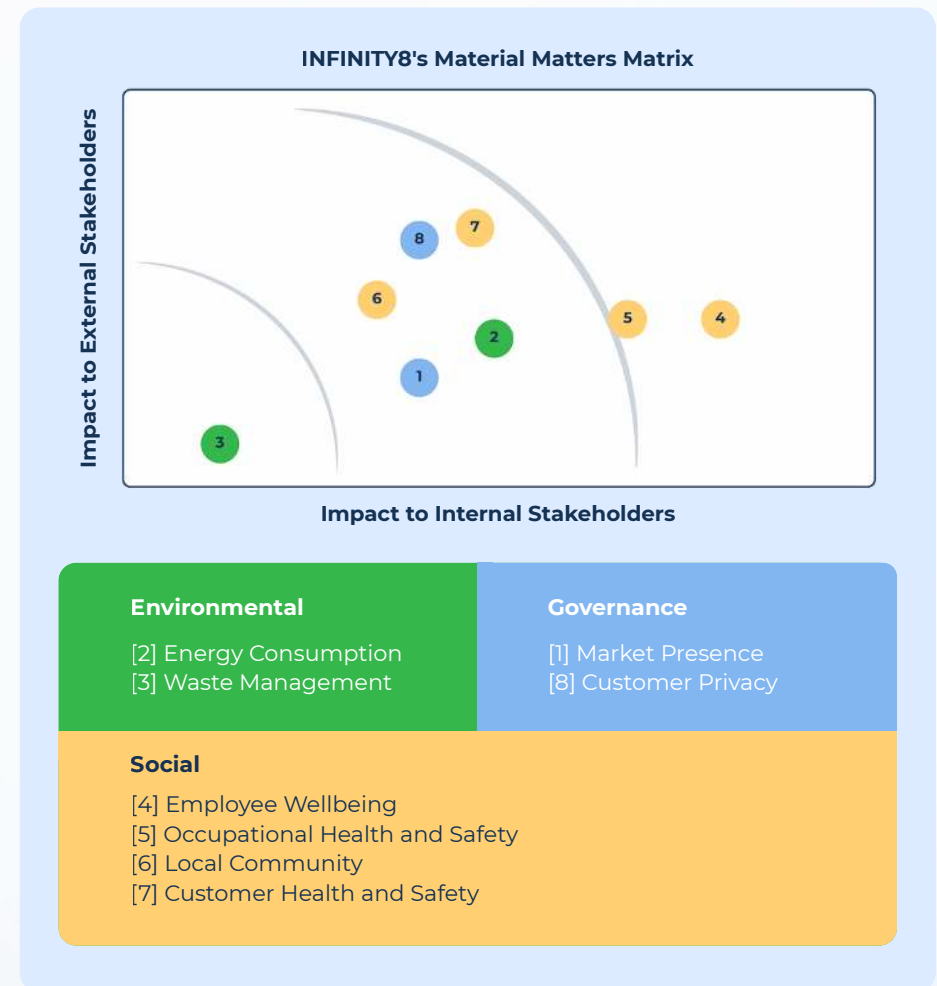
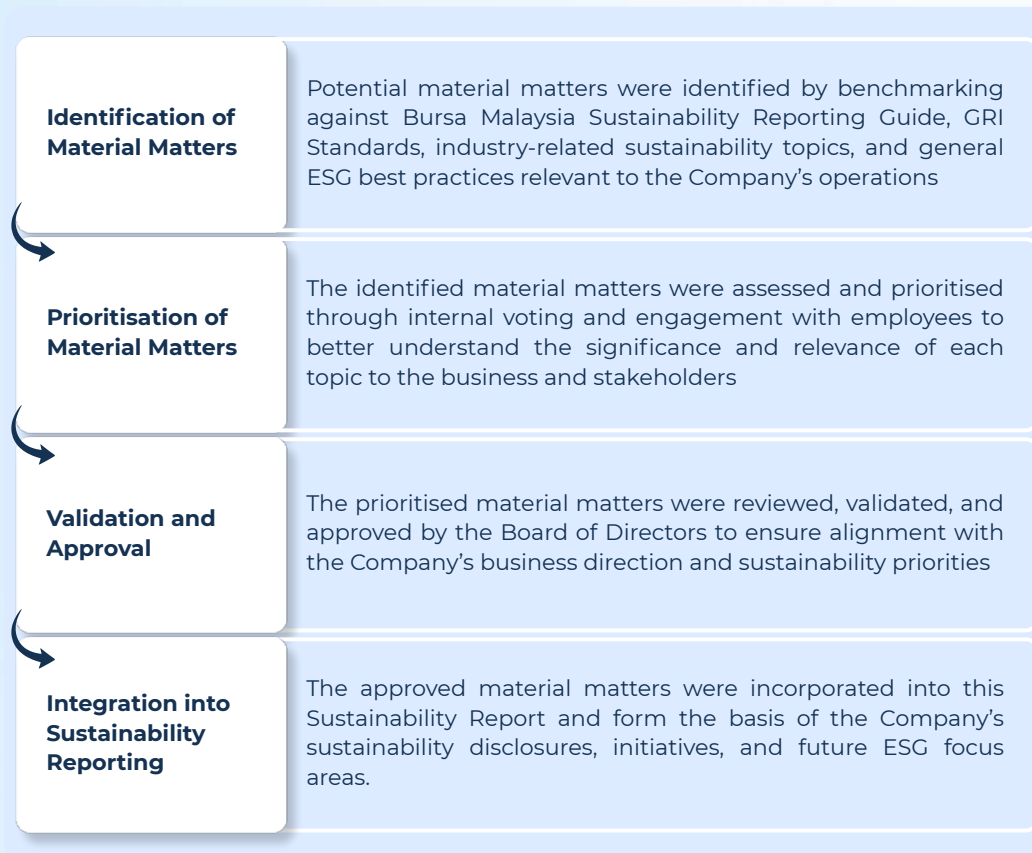
◆ Quarterly

★ Annually

MATERIALITY MATTERS

We recognise the importance of identifying and prioritising sustainability matters that are most relevant to our business operations and stakeholders. As part of our first sustainability reporting journey, we conducted a materiality assessment to determine the key ESG matters that may impact our business and stakeholders.

The materiality assessment process undertaken by INFINITY8 involved the following steps:



INFINITY8 will continue to enhance its materiality assessment process through broader stakeholder engagement and improved ESG data management as part of its ongoing sustainability journey.

ESG GOVERNANCE

As FY2026 marks INFINITY8's first year of formal sustainability reporting, the Company has not established a dedicated ESG Committee or working group. At this stage, sustainability reporting is supported through the Company's existing management structure, with the Board of Directors, Management, Heads of Department and responsible data owners working together to support the collection, review and validation of sustainability information.

Board of Directors



Management



Head of Departments



Responsible Data Owners

Board of Directors

Provides oversight and reviews key sustainability disclosures

Management

Supports the overall coordination of sustainability reporting and provides direction on sustainability-related matters

**Head of
Departments**

Coordinate sustainability information within their respective functions and support the review and validation of relevant ESG data

**Responsible Data
Owners**

Collect, maintain, and provide sustainability-related data and supporting information for reporting purposes



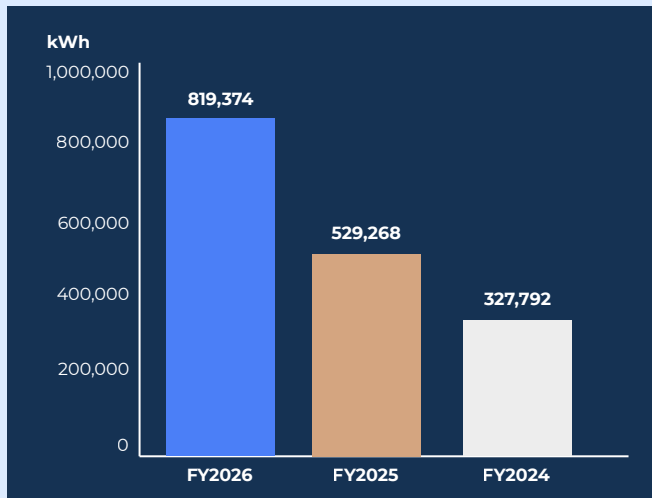
ENVIRONMENTAL



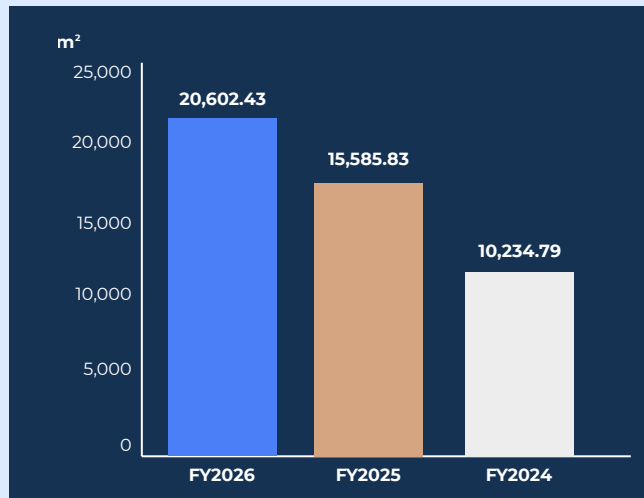
ENERGY CONSUMPTION

Energy consumption is one of the key environmental considerations across INFINITY8's operations. Electricity is primarily used to support workspace operations, customer comfort, office facilities, and business activities across the Company's locations.

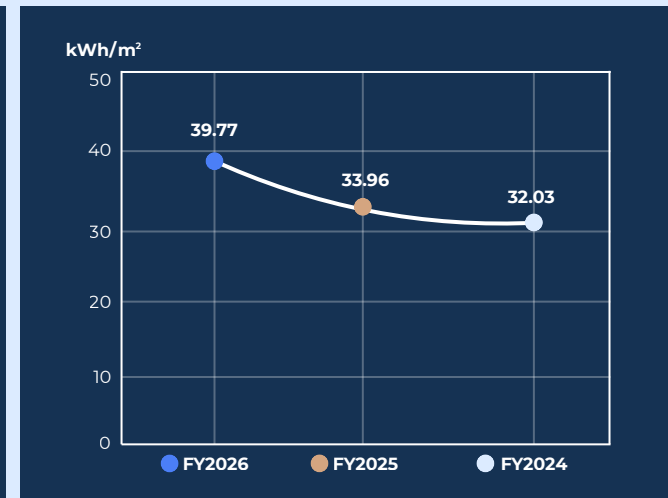
As part of our sustainability efforts, we integrate energy-efficient practices and smart workplace solutions within selected operations, including INFINITY8 Reserve Sunway Square. These initiatives include optimising natural lighting, adopting energy-efficient systems, and encouraging responsible energy usage within the workplace environment.



Electricity Consumption



Operational Area



Energy Intensity



Electricity consumption increased year-on-year, mainly due to INFINITY8's business expansion, including the increase in branch offices and broader workspace operations during the year. Moving forward, we aim to strengthen our energy management practices by improving energy monitoring, increasing awareness on energy conservation, and exploring opportunities to adopt more sustainable and energy-efficient workplace solutions across our operations.



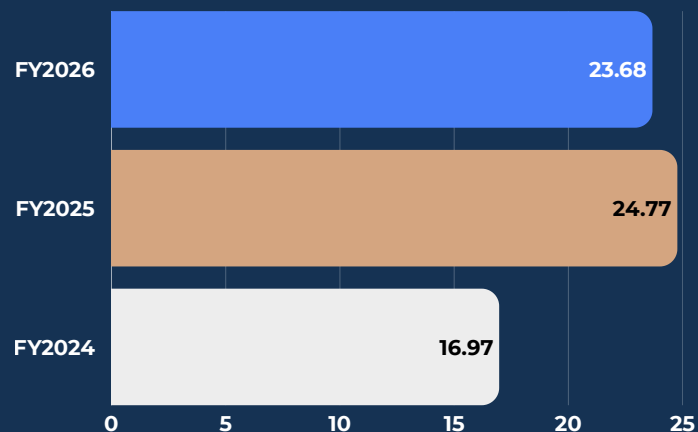
WASTE MANAGEMENT

Waste management is an important aspect of INFINITY8's environmental stewardship. Waste is generated through daily activities, facility upkeep, and customer usage across its locations. INFINITY8 remains committed to promoting responsible waste management through waste reduction and resource efficiency.

Through selected operations such as INFINITY8 Reserve Sunway Square, INFINITY8 embraces a circular approach to waste management by incorporating upcycled and recycled materials within its interiors, while organic composting systems convert food waste into fertiliser for indoor greenery. These initiatives reflect the Company's efforts to promote responsible resource utilisation and support Malaysia's aspiration to reduce landfill waste through more sustainable practices.

We also support food scrap waste management at our JBCC branch, where food scraps generated from the branch are managed through the building management and subsequently collected by a third-party service provider for further handling. The related data is provided by the building management, as the waste management process is centrally coordinated for tenants within the building. These initiatives reflect the Company's efforts to promote responsible resource utilisation and support Malaysia's aspiration to reduce landfill waste through more sustainable practices.

Food Scraps (kg)



The food scraps data disclosed covers the JBCC branch only. Data from other operational locations is currently not available and will be progressively incorporated as the Company's waste data collection processes mature.

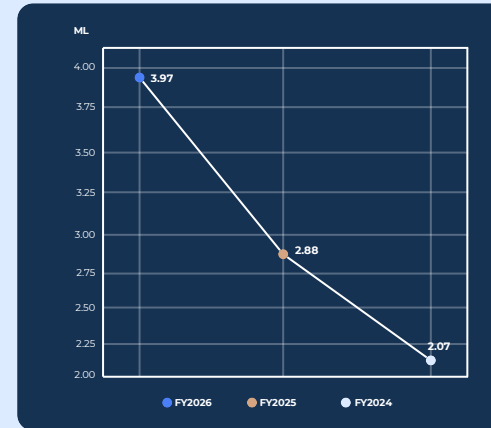




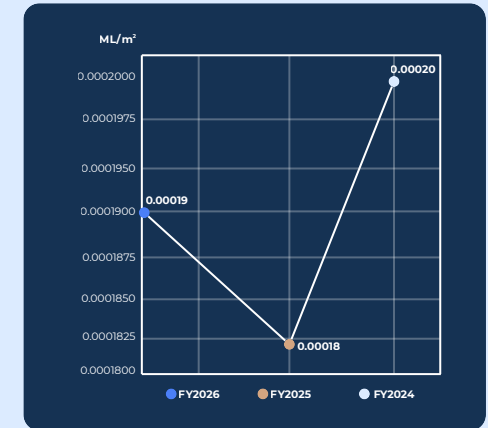
WATER CONSUMPTION

As a provider of flexible workspaces and office solutions, we do not operate water-intensive activities within its business operations. Water usage across the Company is primarily associated with daily workplace and facility usage, including washrooms, pantry areas, and general cleaning purposes.

Although water consumption is currently not considered a significant environmental impact area, we remain committed to promoting responsible water usage and efficient facility management practices across our operations.



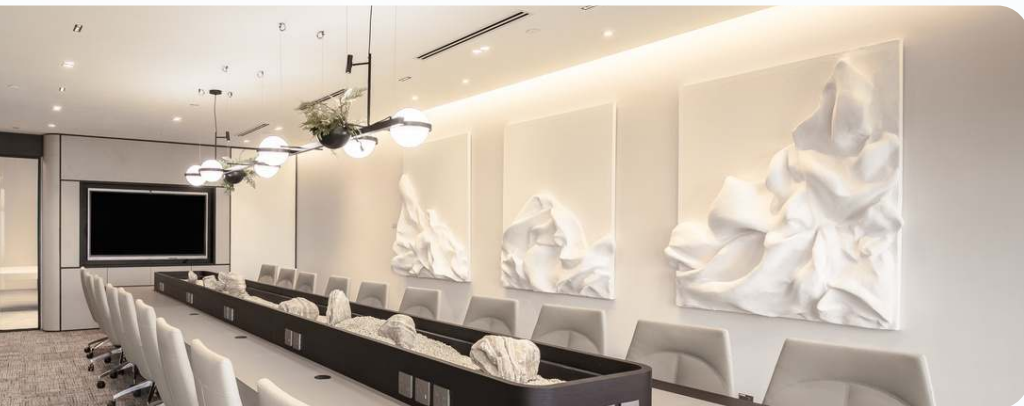
Total water consumption



Water Intensity



We will continue to encourage responsible water usage practices and gradually improve internal monitoring processes as part of our broader sustainability and operational improvement efforts.



EMISSIONS MANAGEMENT

We understand the importance of managing environmental impact as part of responsible business operations. Based on INFINITY8's business nature, emissions may arise from electricity usage, operational activities, and procurement processes within its workspace operations.

In supporting more sustainable business practices, INFINITY8 incorporates responsible sourcing and design elements across selected workspaces. This includes prioritising locally sourced materials, furniture, and décor pieces that help minimise transportation-related emissions while supporting local craftsmanship and community businesses.

		Unit	FY2026	FY2025	FY2024
Scope 2: Electricity Consumption		tCO ₂	606.34	391.66	242.57
Scope 3					
	Category 6: Employee Commuting	tCO ₂	35.35	N/A	N/A
	Category 7: Business Travel	tCO ₂	33.69	16.33	N/A
Total Emissions Generated		tCO ₂	675.38	391.66	242.57
Scope 2 Emissions Intensity		tCO ₂ / m ₂	0.03	0.03	0.02
Scope 3 Emissions Intensity		tCO ₂ / headcount	1.02	0.30	N/A

¹ Scope 2 emissions are calculated using the Malaysia Grid Emission Factor (GEF) for 2022–2024, based on provisional data.

² Scope 3 emission factors are derived from the 1999 IPCC Special Report on Aviation and the Global Atmosphere for air travel, and from DEFRA 2023 emission factors for car and motorcycle travel.

In FY2026, INFINITY8 recorded Scope 2 emissions intensity of 0.03 tCO₂/m², remaining broadly consistent with FY2025. The increase from FY2024 was mainly attributable to higher electricity consumption across a larger operational area. Scope 3 emissions intensity increased to 1.02 tCO₂/headcount in FY2026 from 0.30 tCO₂/headcount in FY2025. This increase was primarily due to expanded Scope 3 data coverage, particularly the inclusion of employee commuting emissions in FY2026, as well as higher reported business travel emissions. As the Company continues to improve its emissions data collection process, year-on-year comparability may be affected by changes in data availability, reporting scope and calculation methodology.

The emissions intensity provides a baseline for monitoring INFINITY8's year-on-year performance. As the Company's operations, data coverage and reporting methodology continue to mature, the intensity metrics will support future comparison and target-setting.



SOCIAL



3 GOOD HEALTH AND WELL-BEING



EMPLOYEE WELLBEING

We believe that our employees are fundamental to the Company's long-term success and sustainability journey. We are committed to fostering a positive, inclusive, and respectful workplace that supports employee wellbeing, professional growth, and equal opportunities for all. We adopt fair employment and labour practices in compliance with applicable laws and regulations, including the Employment Act 1955 and other regulatory requirements.

The Company promotes employee wellbeing through open communication, collaboration, continuous learning opportunities, and equal employment practices. To strengthen employee engagement and workplace culture, INFINITY8 regularly organises employee engagement initiatives and internal activities including annual townhall sessions, festive celebrations such as Hari Raya and Chinese New Year gatherings, team bonding activities and employee appreciation programmes.

We are committed to fostering a diverse and inclusive workplace where all employees are treated fairly regardless of gender, age, ethnicity, religion, or background. We also maintain a zero-tolerance approach towards discrimination, harassment, and workplace misconduct.

During FY2026, there were no substantiated complaints concerning human rights violations reported within the Company's operations.



CNY & Townhall 2025



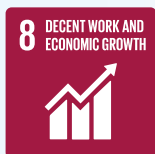
Raya 2025



Deepavali 2025



Christmas 2025



EMPLOYEE DEMOGRAPHICS

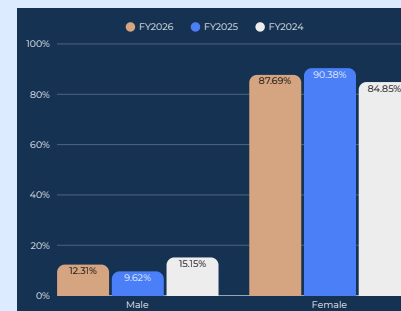
INFINITY8 recognises the importance of diversity, equity and inclusion across its workforce and governance structure. In FY2026, female employees represented 87.88% of the total workforce, reflecting strong female representation at the operational level. At Board level, the Company acknowledges that gender diversity remains an area for future consideration.



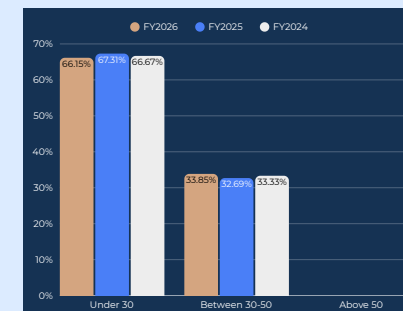
In line with GRI 405-2, INFINITY8 also monitors the ratio of basic salary and remuneration of women to men as part of its commitment to fair and equitable employment practices. In FY2026, the ratio of basic salary and remuneration of female employees to male employees was recorded at 0.64:1 across the Company's workforce. This disclosure provides a baseline for assessing pay equity and identifying potential gaps across employee categories, where applicable.

Moving forward, INFINITY8 will continue to strengthen its approach to diversity, equity and inclusion by improving workforce data collection, enhancing transparency on remuneration practices, and promoting equal opportunity across recruitment, development and career progression.

By Employment Type

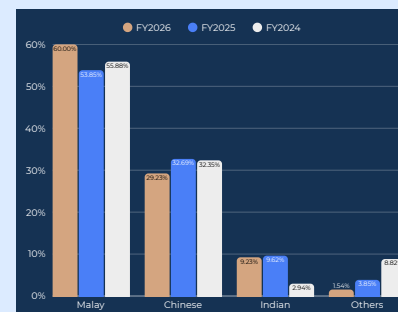


By Gender

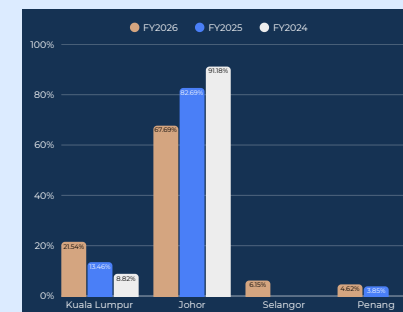


By Age Group

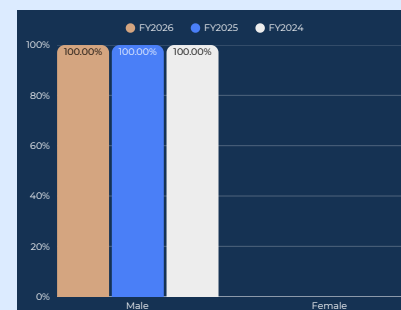
By Ethnicity



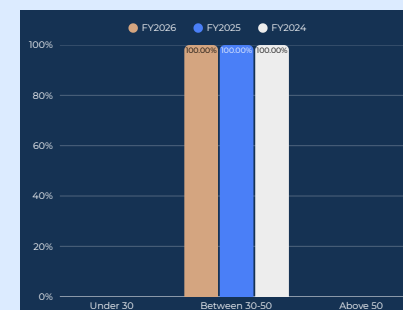
By Location of Hiring



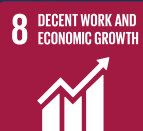
Number and Percentage of Board Diversity



By Gender



By Age Group



TRAINING AND DEVELOPMENT



INFINITY8 recognises the importance of continuous learning in supporting employee development and strengthening capabilities across the organisation. The Company provides learning opportunities through internal and external training programmes based on relevant operational and development needs.



During FY2026, INFINITY8 employees completed a total of 1,475 training hours, equivalent to an average of 10.68 hours per employee. The programmes supported employees in strengthening the skills and knowledge relevant to their roles.



INFINITY8's training activities in FY2026 include both internally facilitated learning and external programmes, supporting employees in developing relevant knowledge and capabilities.

Beyond training, INFINITY8 supports employee career development through quarterly performance reviews, with four review cycles conducted each year, to assess employee performance, provide feedback and identify development needs. The review process also considers employees' potential for career progression, including opportunities for promotion, role changes and broader responsibilities. This supports a more structured approach to employee development and internal career progression. In FY2026, 100% of employees undergo employee performance appraisal.

Employee feedback also forms part of INFINITY8's approach to understanding workplace experience and identifying opportunities for improvement. During FY2026, the Company conducted its first internal employee feedback survey and recorded an employee Net Promoter Score ("NPS") of 8.93, which will serve as a baseline for monitoring employee engagement and workplace sentiment in future reporting periods.

Moving forward, INFINITY8 will continue to strengthen its learning and development practices, improve the monitoring of training participation and hours, and support employee development and career progression in line with the Company's evolving business needs.

3 GOOD HEALTH AND WELL-BEING



8 DECENT WORK AND ECONOMIC GROWTH



OCCUPATIONAL HEALTH AND SAFETY



Health and safety are important to INFINITY8 as they support employee wellbeing, productivity, and a positive working environment. The Company is committed to providing a safe and healthy workplace for employees through workplace safety procedures, emergency preparedness measures, regular maintenance of office facilities, and the provision of appropriate safety equipment across its operational locations. INFINITY8 has also established a Health and Safety Committee comprising 17 members, representatives from both management and employees. The Committee meets monthly to discuss workplace health and safety matters, review relevant issues and support appropriate follow-up actions. Employees are required to report workplace near misses or potential safety incidents to members of the Health and Safety Committee, which documents and reviews the reported cases to support appropriate follow-up and corrective action.

INFINITY8 carries out workplace risk assessments using Hazard Identification, Risk Assessment and Risk Control ("HIRARC") forms across its branches to identify workplace hazards and support appropriate risk control measures. In the next financial year, the Company plans to further strengthen this process by introducing audits of the branch-level risk assessments to support more consistent implementation across its operations.

To further support employee wellbeing, INFINITY8 provides medical claim benefits for all full-time employees. The Company is also in the process of developing an Employee Medical, Preventive Healthcare and Development Benefit Policy to further strengthen its employee wellbeing framework. To encourage healthy lifestyles and employee engagement, we organised a Sports Day through a spinning class in June 2025, promoting physical wellbeing and fostering team bonding among employees.



During FY2026, the Company recorded two work-related injuries and zero near-miss incidents. Following each incident, appropriate medical attention was provided, investigations were conducted, and corrective actions were implemented to strengthen workplace safety and reduce the likelihood of recurrence.



Moving forward, INFINITY8 will continue strengthening its occupational health and safety practices by enhancing employee safety awareness, promoting workplace wellbeing, improving ergonomic working conditions, and further strengthening the monitoring of occupational health and safety performance across its operations.

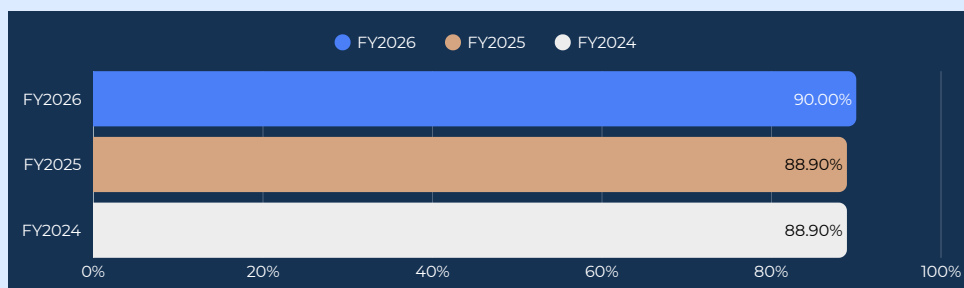


MARKET PRESENCE

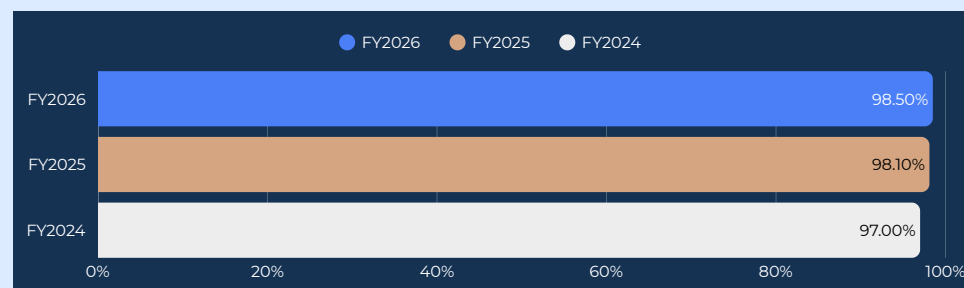
We recognise that creating value goes beyond providing flexible workspace solutions. Through our integrated workspace and Talent Solutions businesses, INFINITY8 contributes to local economic development by creating employment opportunities, supporting Malaysian talent, engaging local suppliers and service providers, and helping overseas businesses recruit and manage Malaysian talent through its recruitment and HR solutions services.

INFINITY8 is committed to fair employment practices and compliance with applicable Malaysian labour laws and regulations, including the National Wages Consultative Council Act 2011 and the prevailing Minimum Wages Order issued by the Government of Malaysia.

The Company monitors its market presence through workforce composition, local hiring practices, and engagement with local suppliers and service providers.



Senior Management Hired from the Local Community



Employees Hired Locally

Note:

- For the purpose of this disclosure, "local community" refers to Malaysian citizens (Malaysian nationality), regardless of their branch or state of employment.
- Senior management refers to employees holding the positions of Director, Head of Department (HOD), and Manager.



We aim to strengthen our market presence disclosures by enhancing workforce data collection, monitoring local hiring practices, and continuing to support local employment and economic participation across the communities where it operates.



LOCAL COMMUNITY



Paddle Up Pickleball Night

📍 PLAYA Pickleball

To celebrate INFINITY8's 8th anniversary, we hosted a Pickleball Night at PLAYA Pickleball in the heart of Kuala Lumpur. The event sold out in under four hours, bringing together our community for an evening of fun, networking, and friendly competition.



Remote Work Malaysia MOU Signing

📍 INFINITY8 Reserve TRX

INFINITY8 officially signed a Memorandum of Understanding ("MoU") with Remote Work Malaysia, marking a shared commitment to supporting the growth of Malaysia's remote work ecosystem and empowering flexible work communities.



GrabFoodMY Roadshow

📍 INFINITY8 Reserve Mid Valley Southkey

In collaboration with GrabFoodMY, INFINITY8 hosted a roadshow across three of our popular branches to introduce our exclusive partnership, showcase special coworker deals, and connect directly with our community.



EasyStore

📍 INFINITY8 Reserve Mid Valley Southkey

Together with E3 Hub, EasyStore, and AMBTY, INFINITY8 hosted a sharing session that brought together entrepreneurs to explore customer retention, smarter marketing, and commerce growth while fostering meaningful connections within the business community.

We view our workspaces as more than just places to work, they are platforms for collaboration, connection, and community growth. We believe meaningful engagement with local communities and business ecosystems helps create long-term value, encourages innovation, and supports a more inclusive and connected environment for entrepreneurs, businesses, and individuals.

INFINITY8 supports community engagement through networking events, collaborative programmes, business sharing sessions, and selected community-driven initiatives organised within our workspace ecosystem. Beyond providing collaborative workspaces, the Company also supports entrepreneurship and workforce development by connecting businesses with talent and HR support services through its One-Stop HR Services, helping organisations grow while strengthening the broader business ecosystem.

We monitor the effectiveness of our community engagement efforts through participation levels, stakeholder feedback, collaboration opportunities, and the continuity of community-related activities hosted within our workspace ecosystem.



During FY2026, INFINITY8 organised and supported 38 communities and networking-related activities involving entrepreneurs, startups, clients, business partners, and local communities, with approximately 1,530 participants recorded throughout the reporting period.



CUSTOMER HEALTH AND SAFETY

As a flexible workspace and office solutions provider, INFINITY8 prioritises the comfort, safety, and wellbeing of our customers, members, and workspace communities. We believe that providing a safe, clean, and comfortable working environment is essential in delivering a positive customer experience and maintaining long-term relationships with our clients and workspace users.

The Company maintains customer health and safety standards through regular facility maintenance, cleanliness management, and operational monitoring across its workspaces. The Company places emphasis on maintaining clean common areas, comfortable indoor environments, properly maintained air conditioning systems, hygienic washroom facilities, and safe shared spaces for all workspace users.

To support healthier and more conducive working environments, INFINITY8 also promotes ergonomic and comfortable workspace arrangements, including suitable seating, lighting, ventilation, and collaborative work areas that support customer wellbeing and comfort, in line with Malaysia's Guidelines on Occupational Safety and Health for Seating at Work 2024 issued by the Department of Occupational Safety and Health ("DOSH").

Ergonomic and comfortable workspace arrangements



In supporting workplace safety and emergency preparedness, INFINITY8 ensures that basic safety equipment such as fire protection systems and first aid kits are available at operational locations where applicable, in compliance with relevant building and safety requirements, including those set by the Fire and Rescue Department of Malaysia ("BOMBA").



Fire extinguishers are placed at operational locations and regularly maintained to support fire safety and enable an immediate response during emergencies.



First aid kits are available at operational locations to provide immediate treatment for minor injuries and support emergency preparedness.

Customer health and safety-related matters are monitored through operational inspections, maintenance schedules, customer feedback channels, and routine facility reviews conducted across the Company's workspaces.

In FY2026, the Company maintained a 92.59% resolution rate for customer concerns relating to health, safety and workplace facilities. The remaining cases were still in progress at the end of the reporting period and carried forward for resolution in the subsequent financial year. Moving forward, the Company will continue to maintain a 100% resolution rate.

The performance indicators are presented in the table below.

Customer Health & Safety Indicator	Unit	FY2026	FY2025
Total customers / members	#	2,601	1,692
Customer health and safety-related complaints received	#	27	17
Complaint rate against total customers / members	%	1.04%	1%
Complaints resolved	#	25	17
Complaint resolution rate	%	92.59%	100%



Moving forward, we aim to continue strengthening our procurement practices by enhancing supplier engagement, supporting local sourcing opportunities, and progressively exploring the integration of ESG considerations into supplier selection and procurement practices

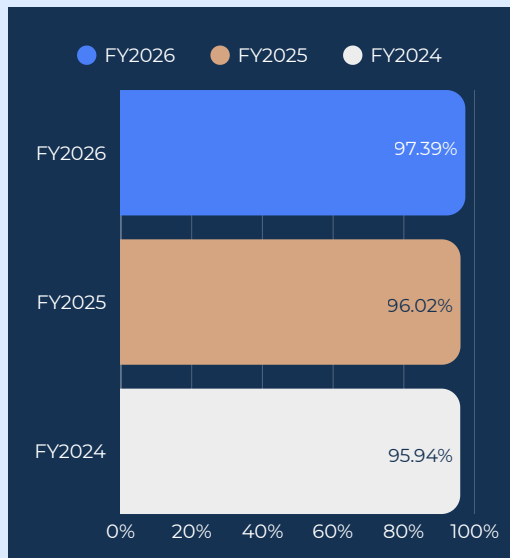


PROCUREMENT PRACTICES

INFINITY8 works with a range of suppliers, contractors, and service providers including facility management providers, IT support vendors, workspace fit-out contractors, and office-related suppliers. In managing procurement activities, the Company emphasises practical considerations such as service quality, responsiveness, operational suitability, pricing competitiveness, delivery timelines, and business reliability during supplier selection and evaluation processes.

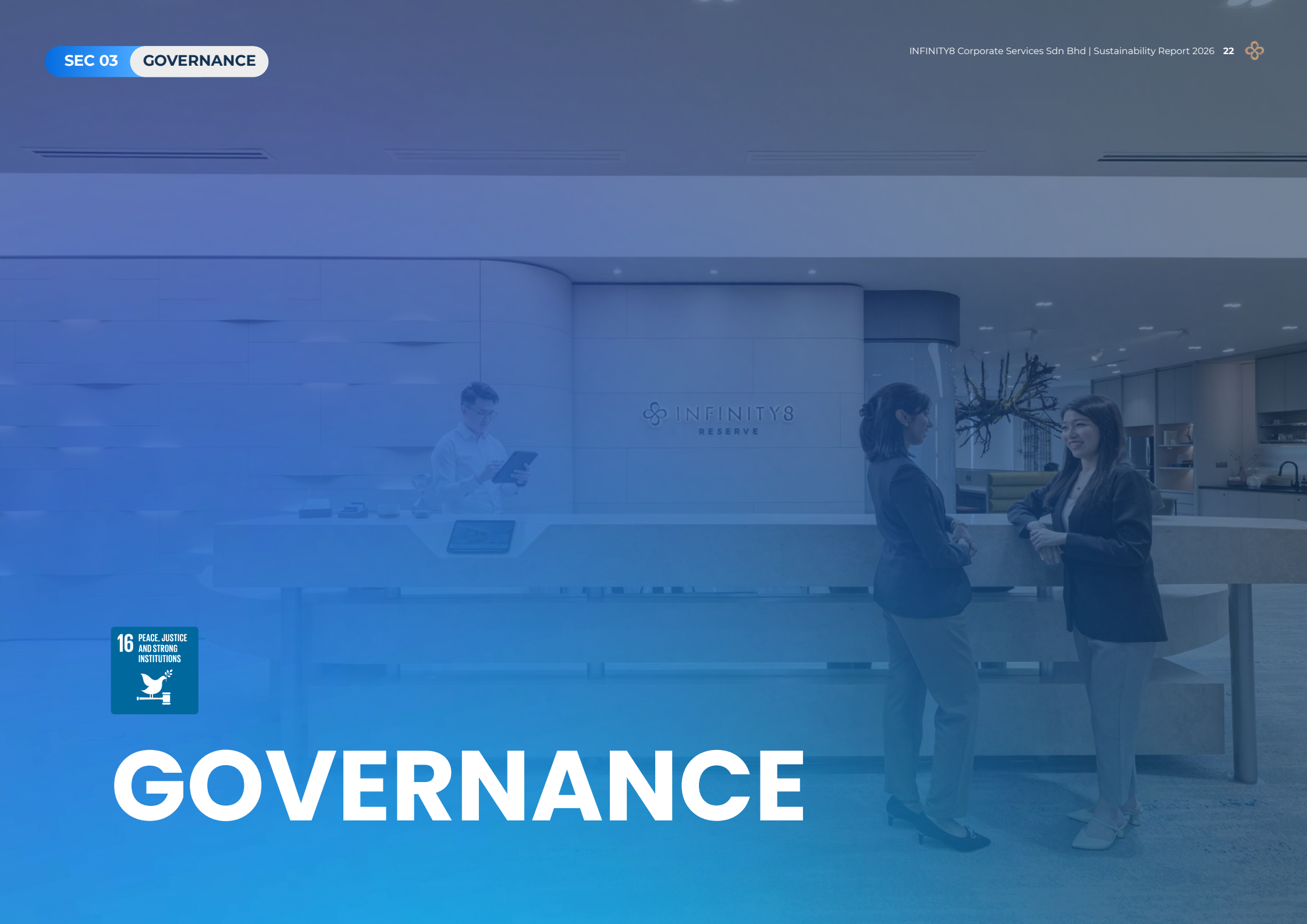
Supplier and procurement-related matters are monitored through ongoing vendor communication, operational feedback, service evaluations, and periodic review of vendor performance to support operational continuity and service standards.

Proportion of spending on local suppliers





GOVERNANCE





CUSTOMER PRIVACY

As a flexible workspace and office solutions provider, INFINITY8 recognises the importance of protecting customer information, maintaining data privacy, and promoting secure workplace environments. With increasing reliance on digital connectivity and shared workspaces, cybersecurity and data protection remain important considerations in maintaining customer trust and operational integrity.

The Company promotes responsible cybersecurity practices across our workspaces by promoting awareness on digital security, safe internet usage, and protection of confidential information within shared working environments. To support customer privacy and workspace security, the Company maintains operational measures such as controlled workspace access, CCTV monitoring, and basic physical security controls at selected locations. INFINITY8 also encourages customers and workspace users to adopt responsible cybersecurity practices including secure password usage, two-factor authentication, safe handling of confidential information, and proper management of shared devices and networks.

Customer privacy and data security-related matters are monitored through operational reviews, customer feedback, and ongoing workplace security and facility management practices. Customer privacy and data security-related matters are monitored through operational reviews, customer feedback and ongoing workplace security and facility management practices. Where a complaint or concern is received, it is managed through the following process:



This process supports the consistent recording, assessment and follow-up of customer concerns, while ensuring that relevant matters are directed to the appropriate responsible team for investigation and resolution.

During FY2026, the Company recorded zero substantiated complaints concerning breaches of customer privacy or loss of customer data.



ANTI-CORRUPTION



INFINITY8 is committed to conducting its business with integrity, transparency, and ethical business practices. The Company recognises the importance of maintaining a strong ethical culture to support stakeholder trust, responsible business conduct, and long-term sustainability.

INFINITY8 maintains a zero-tolerance approach towards bribery, corruption, fraud, and unethical business conduct across its operations. The Company expects employees, suppliers, contractors, and business partners to uphold high standards of integrity and comply with applicable laws and regulations, including the Malaysian Anti-Corruption Commission ("MACC") Act 2018 (Amendment).

As part of its governance practices, employees are required to acknowledge and comply with the Company's anti-corruption and ethical conduct expectations during onboarding processes. INFINITY8 also encourages suppliers, vendors, and business partners to conduct business responsibly and uphold ethical business practices in their engagements with the Company.

New employees are also required to complete a New Joiner Declaration Form, which includes questions relating to potential conflicts of interest and provides an initial mechanism for identifying and declaring such matters upon joining the Company.

As at FY2026, the Company has not conducted formal anti-bribery and corruption awareness training, onboarding briefings, or employee declarations of compliance. Currently, anti-corruption matters are managed through internal management oversight and operational reviews. During FY2026, there were zero confirmed incidents of corruption reported within the Company's operations.

Moving forward, the Company will consider introducing appropriate anti-bribery and corruption awareness initiatives, onboarding communication, and employee acknowledgement mechanisms to progressively strengthen its ethical conduct and compliance practices.

GRI CONTENT INDEX

Statement of use

INFINITY8 Corporate Services Sdn. Bhd. has reported the information cited in this GRI content index for the period 1 February 2025 to 31 January 2026 with reference to the GRI Standards.

GRI 1 used

GRI 1: Foundation 2021

GRI STANDARD	DISCLOSURE	LOCATION
GRI 2: General Disclosures 2021		
2-1	Organizational details	About INFINITY8, pg.1
2-2	Entities included in the organization's sustainability reporting	About This Report, pg.3
2-3	Reporting period, frequency and contact point	About This Report, pg.3; Feedback And Contact, pg.4
2-4	Restatements of information	N/A
2-5	External assurance	Independent Assurance, pg.4
2-6	Activities, value chain and other business relationships	About INFINITY8, pg.1; Procurement Practices, pg.21
2-7	Employees	Employee Wellbeing, pg.14
2-9	Governance structure and composition	ESG Governance, pg.7
2-12	Role of the highest governance body in overseeing the management of impacts	ESG Governance, pg.7
2-13	Delegation of responsibility for managing impacts	ESG Governance, pg.7

GRI STANDARD	DISCLOSURE	LOCATION
2-14	Role of the highest governance body in sustainability reporting	ESG Governance, pg.7
2-15	Conflicts of interest	Anti-Corruption, pg.24
2-23	Policy commitments	Anti-Corruption, pg.24
2-24	Embedding policy commitments	Anti-Corruption, pg.24
2-25	Processes to remediate negative impacts	Occupational Health and Safety, pg. 17 Customer Health and Safety, pg.20
2-29	Approach to stakeholder engagement	Engaging Our Stakeholders, pg.5
GRI 3: Material Topics 2021		
3-1	Process to determine material topics	Materiality Matters, pg.6
3-2	List of material topics	Materiality Matters, pg.6
3-3	Management of material topics	Energy Consumption, pg.9; Waste Management, pg.10; Employee Wellbeing, pg.14; Occupational Health and Safety, pg.17; Market Presence, pg.18; Local Community, pg.19; Customer Health And Safety, pg.20; Customer Privacy, pg.23
GRI 202: Market Presence 2016		
202-2	Proportion of senior management hired from the local community	Market Presence, pg.18
GRI 204: Procurement Practices 2016		
204-1	Proportion of spending on local suppliers	Procurement Practices, pg.21

GRI STANDARD	DISCLOSURE	LOCATION
GRI 205: Anti-corruption 2016		
205-2	Communication and training about anti-corruption policies and procedures	Anti-Corruption, pg.24
205-3	Confirmed incidents of corruption and actions taken	Anti-Corruption, pg.24
GRI 302: Energy 2016		
302-1	Energy consumption within the organization	Energy Consumption, pg.9
302-3	Energy intensity	Energy Consumption, pg.9
GRI 303: Water and Effluents 2018		
303-1	Interactions with water as a shared resource	Water Consumption, pg.11
303-5	Water Consumption	Water Consumption, pg.11
GRI 305: Emissions 2016		
305-2	Energy indirect (Scope 2) GHG emissions	Emissions Management, pg.12
305-3	Other indirect (Scope 3) GHG emissions	Emissions Management, pg.12
305-3	GHG emissions intensity	Emissions Management, pg.12
GRI 306: Waste 2020		
306-1	Waste generation and significant waste-related impacts	Waste Management, pg.10
306-2	Management of significant waste-related impacts	Waste Management, pg.10
306-3	Waste generated	Waste Management, pg.10

GRI STANDARD	DISCLOSURE	LOCATION
GRI 401: Employment 2016		
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Occupational Health And Safety, pg.17
GRI 403: Occupational Health and Safety 2018		
403-1	Occupational health and safety management system	Occupational Health And Safety, pg.17
403-2	Hazard identification, risk assessment, and incident investigation	Occupational Health And Safety, pg.17
403-4	Worker participation, consultation, and communication on occupational health and safety	Occupational Health And Safety, pg.17
403-6	Promotion of worker health	Occupational Health And Safety, pg.17
403-9	Work-related injuries	Occupational Health And Safety, pg.17
GRI 404: Training and Education 2016		
404-1	Average hours of training per year per employee	Training and Development, pg.16
404-2	Programs for upgrading employee skills and transition assistance programs	Training and Development, pg.16
404-3	Percentage of employees receiving regular performance and career development reviews	Training and Development, pg.16
GRI 405: Diversity and Equal Opportunity 2016		
405-1	Diversity of governance bodies and employees	Employee Demographics, pg.15
405-2	Ratio of basic salary and remuneration of women to men	Employee Demographics, pg.15

GRI STANDARD	DISCLOSURE	LOCATION
GRI 406: Non-discrimination 2016		
406-1	Incidents of discrimination and corrective actions taken	Employee Wellbeing, pg.14
GRI 413: Local Communities 2016		
413-1	Operations with local community engagement, impact assessments, and development programs	Local Community, pg.19
GRI 416: Customer Health and Safety 2016		
416-1	Assessment of the health and safety impacts of product and service categories	Customer Health And Safety, pg.20
GRI 418: Customer Privacy 2016		
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Customer Privacy, pg.23



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